

UNITED STATES DISTRICT COURT
FOR THE DISTRICT OF MASSACHUSETTS

RADIANCE, INC.,

Plaintiff,

v.

TWIN CITY FIRE INSURANCE COMPANY

Defendant.

Civil Action No. 10-10120-RGS

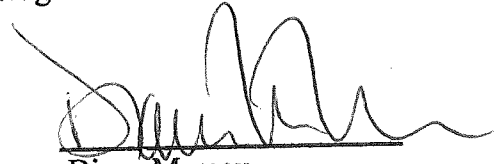
**DECLARATION OF DIANE MARCOU
IN SUPPORT OF
THE OPPOSITION OF PLAINTIFF RADIANCE, INC. TO TWIN CITY FIRE
INSURANCE COMPANY'S MOTION FOR SUMMARY JUDGMENT**

I, Diane Marcou, declare as follows:

1. I was a defendant in *AccountAbility Outsourcing, Inc. v. Marcou, et al.*, No. 08-1379 (Mass. Super. Ct., Suffolk County), and involved in the proceedings of that case.
2. I was deposed twice in that case. I believe the first deposition was in April, 2008. I know one other individual was also deposed in May, 2008.
3. I know we had to wait for months to get a final denial from Twin City.
4. Not knowing, for months, whether Twin City would cover our claim or not, affected how the case was managed and the settlement proceedings. Had we known one way or the other whether the claim was denied, we could have and, I think, we would have made different decisions in handling the case.

5. The denial itself hurt Radianse but I also believe that the delay and indecision on the part of Twin City hurt the company as well.

I declare under penalty of perjury that the foregoing is true and correct. Executed on
September 9, 2010



Diane Marcou

Certificate of Service

I, Jack R. Pirozzolo, hereby certify that this document filed through the ECF system will be sent electronically to the registered participants as identified on the Notice of Electronic Filing (NEF) on September 10, 2010.

/s/ Jack R. Pirozzolo
Jack R. Pirozzolo